



NortonLifeLock accelerates Salesforce CI/CD delivery

Company

Norton LifeLock

Company Size

Fortune 1000 - Nasdaq,
NLOK, 2.5B Revenue

Industry

Software, Consumer
Cyber Safety

Products Used

Opsera No-Code DevOps
Orchestration Platform

“

Opsera delivers easy release automation across enterprise applications such as Salesforce that improves deployment times by 50-75%. Comprehensive visibility from the platform helped us decommission legacy release management tools.”

- Dayakar Duvvuru Senior Director
Enterprise Applications

The Challenge

NortonLifeLock runs Salesforce for several Orgs and uses Salesforce-native tools to deploy business-critical changes to CRM and CPQ. Even after leveraging consultants to design a CI/CD platform, up to 40% of steps were manual; they had no quality or security gates in their pipelines and no integrations with tools like Selenium and Microsoft Teams. Outages could last 2-3 days with no end-to-end monitoring for troubleshooting, and developers had few self-service capabilities.

40%

Reduction in manual
CI/CD steps

50-75%

Reduced production
deployment times

\$55,000

Productivity savings
per year

The Solution

NortonLifeLock deployed their first CI/CD pipeline within hours, using Opsera's point-and-click pipeline builder built from Opsera's no-code DevOps orchestration platform.

They were able to add security, quality, and approval gates automatically making it easy to deploy reliable, secure, and scalable pipelines, without needing expertise across dozens of tools.

Opsera Unified Insights provided end-to-end monitoring and reporting across Orgs, with 100+ KPIs and full context logging for effortless troubleshooting, reporting, auditing, and compliance.

Results and Benefits

NortonLifeLock was able to save 40-50% of hours on each Salesforce deployment, while reducing manual steps, related rework, and outages. The team eliminated support costs from some tools, and avoided migration costs from their legacy CI/CD platform, which more than offset for their investment in Opsera. New tools and processes were easily added to their pipelines, creating faster and safer deployments.

Opsera Unified Insights enabled end-to-end visibility, eliminating manual reporting, making troubleshooting faster, and giving Executives and Managers real-time insights across their multiple Orgs.

[Learn More About Opsera and Sign Up For A Demo!](#)

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About Opsera

Opsera's platform allows you the freedom to choose your own DevOps stack - with zero scripting involved. With Opsera, you can automate any stack, build pipelines for any app, and deploy anywhere.

Opsera accelerates best-practice CI/CD adoption so software teams can deliver software faster, safer, and smarter.